Incident Command

World class training
The College provides the latest world class incident command training facilities within our innovative Simulation Suite. Our visually immersive solution places Incident Commanders at the heart of a dynamic incident environment. It challenges and tests the application of their knowledge, skill and understanding of incident command within a simulated environment and supports the assessment of operational competence, while providing developmental opportunities and training delivery. The state-of-the-art Simulation Suite has been designed specifically to meet all current and future Incident Command training requirements, with the capability to deliver across all Operational Incident Command levels 1-4 and Multi-Agency Gold Incident Command (MAGIC).

Realistic scenarios
Through challenging, purpose-built, realistic scenarios, this regulated learning approach provides for a professional competency, not only among FRSs, but across all emergency services.

Latest technologies
Strategic commercial partnerships and the latest simulation technology enable us to meet the needs of customers, whilst also supporting remote Incident Command delivery and assessment within the operational response, commercial and industrial environments.

Awarding Bodies
Our awarding bodies are approved by the Qualification Regulators to provide qualifications in England, Wales and Northern Ireland. They all develop and deliver nationally recognised qualifications and ensure that, through regular visits, we maintain the required standards through robust quality assurance of assessment, verification and delivery.

Skills for Justice (SFJ) Awards is an awarding organisation approved by the Qualification Regulators. They develop and deliver nationally recognised qualifications for the Justice and Community Safety Sector, the Legal Sector, Local Government and the Military.

Courses on the following pages which are accredited or endorsed by SFJ will show the SJF logo and the level of award.

The IFE assesses the knowledge of fire professional experience, awarding internationally recognised membership grades and registration with the Engineering Council.

The IFE has awarded many of our incident command courses with CPD hours; logos have been placed next to each qualifying course.

Partnership with XVR
During the latter part of 2017 the College formed a new partnership with XVR simulation in order to provide virtual reality training software for education, training and assessment of incident response safety professionals, such as police, fire and medical services.

XVR On Scene is the fire sector market-leading simulation software product and creates a wide range of realistic scenarios to set the scene and create visual imagery to allow Incident Commanders the opportunity to make operational and tactical decisions in an attempt to resolve the incident.

Front cover image ©Hereford & Worcester FRS
Incident Command Courses

www.fireservicecollege.ac.uk/incident

Offsite Delivery
We are pleased to offer a flexible approach to delivery, so our courses and training can, in many circumstances, be delivered offsite at a venue of your choosing.

Development in Initial Incident Command in the Fire Service
Course code: ICL1D
Duration: 4 days

This course is designed for competent firefighters who are seeking to develop early Initial Incident Command skills. The course will expose aspiring Initial Incident Commanders to a range of operational scenarios in both simulated and practical environments. This course should be recognised as a substantial development opportunity prior to attending the accredited Initial Incident Command course. Although the course is not formally assessed, learners will receive feedback and, if appropriate, development plans based on performance, and will be exposed to coaching and mentoring.

Initial Incident Command in the Fire Service
Course code: ICL1
Duration: 4½ days

This course aims to accredit the knowledge and skills development of FRS learners in Initial Incident Command. Successful completion of the course will confirm that learners are ready to work as a Level 1 Incident Commander.

Following the completion of the award, the learner will:
- Understand the key principles of the Incident Command System
- Understand the roles and responsibilities of personnel within the Incident Command Structure
- Understand the management of risk at operational incidents
- Be able to plan an initial response to an operational incident
- Be able to implement actions at an operational incident to meet planned objectives
- Be able to close down the operational phase of an incident
- Be able to review a response to an operational incident.

The College advises Fire and Rescue Services that learners should attend an ICL 1 Re-validation course within a two year period for certificated re-validation.

Development in Intermediate Incident Command in the Fire Service
Course code: ICL2D
Duration: 4 days

This course aims to develop the skills, knowledge and understanding of existing Initial Incident Commanders in preparation for an Intermediate Incident Commander role. The course will expose aspiring Intermediate (Level 2) Incident Commanders to a range of operational scenarios in the simulated environment. This course should be recognised as a substantial development opportunity prior to attending the accredited Intermediate Incident Command course. Although the course is not formally assessed, learners will receive feedback and, if appropriate, development plans based on performance, and will be exposed to coaching and mentoring.

“The overall structure of the training was paced very well and the standard of knowledge and training delivery from the instructors was as good if not better than any I have received in the fire service. I feel I learned a lot in a short space of time and it was an invaluable experience for me to carry forward in the future”.

ICL1 2019 South Yorkshire FRS
Intermediate Incident Command in the Fire Service
Course code: ICL2
Duration: 4 days

Excellent course, very knowledgeable staff and challenging scenarios. This was a tough but very enjoyable experience and I would highly recommend it to others.

Designed for Level 1 Initial Incident Commanders who are looking to develop their skills to lead, monitor and support an incident as a Level 2 Intermediate Incident Commander. Learners should already possess a working knowledge and technical understanding of the Incident Command System. The course seeks to develop knowledge and understanding of wider fire and multi-agency strategies when dealing with and resolving incidents.

Following the completion of the award the learner will:
- Understand key roles and responsibilities within Incident Command
- Understand command and leadership skills within Incident Command
- Understand the application of effective decision making during operational incidents
- Understand the principles of risk management at operational incidents
- Understand the methods of communication for operational incidents
- Understand joint working and interoperability
- Be able to review and determine the status of operational incidents
- Be able to assume responsibility for actions to support operational incidents
- Be able to review responses to operational incidents.

The College advises Fire and Rescue Services that learners should attend an ICL 2 Re-validation course within a two year period for certificated re-validation.
**Intermediate Incident Command in the Fire Service Re-validation**

Course code: ICL2R

Duration: 3 days

Designed for existing and previously accredited Level 2 Incident Commanders or above who require re-validation at Intermediate level. Learners will have a working knowledge and technical understanding of the Incident Command System. The course seeks to demonstrate knowledge and understanding of wider fire and multi-agency strategies when dealing with and resolving incidents.

**Advanced Tactical Incident Command in the Fire Service**

Course code: ICL3

Duration: 4 days

Designed for competent Station Managers or above who possess an in-depth knowledge of the Incident Command System and Civil Contingencies Act 2004 (Contingency Planning) Regulations 2005. The course focuses on the knowledge and skills required to provide an advanced level of tactical command and coordination at the largest and most serious incidents, utilising developed command support systems within a multi-agency environment.

Following the completion of the course the learner will:

- Understand the principles of decision making when leading people to resolve operational incidents
- Understand a tactical approach to resolving operational incidents
- Understand command and leadership skills within Incident Command
- Understand the principles of risk management when leading people to resolve operational incidents
- Understand joint working and interoperability
- Understand the principles of debriefing following an operational incident
- Be able to evaluate the status of an operational incident
- Be able to assume responsibility for action to support those involved in an operational incident
- Be able to close down the operational phase of an incident.

The College advises Fire and Rescue Services that learners should attend an ICL 3 Re-validation course within a two year period for certificated re-validation.

**Advanced Tactical Incident Command in the Fire Service Re-validation**

Course code: ICL3R

Duration: 3 days

Designed for existing and previously accredited Level 3 Incident Commanders who require re-validation as an Advanced Commander. The course seeks to assess knowledge and technical understanding of the Incident Command System.

The course provides a platform for learners to demonstrate the knowledge and skills required to provide an advanced level of tactical command and coordination at the largest and most serious incidents, utilising developed command support systems within a multi-agency environment. Learners will benefit from professional discussion and case study opportunities.
New for 2020

Strategic (Gold) Command in the Fire Service
Course Code: ICL4G
Duration: 5 days

This qualification is aimed specifically at Fire and Rescue Services, and covers the acquisition of functional skills, knowledge and understanding to equip a developing or potential Fire and Rescue Service Strategic Commander to operate effectively in the Strategic Command role and to represent the organisation at the Strategic Co-ordination Group (SCG).

It is designed to meet the requirements of the SFJ Awards Level 7 Award in Strategic Incident Command in Fire and Rescue Services. Qualification Number: 603/0590/3.

This course will deliver the qualification and provide trained Gold Commanders to attend the MAGIC course thereby improving the calibre of Fire Service learners, but also allow the MAGIC course to provide the focused development with a cohort of similarly qualified learners from all services.

On successful completion of the course, the learner will be able to:

- Understand the concepts of Strategic Command
- Understand the legislative framework of Strategic Command
- Understand and recognise the common errors in Strategic Command
- Understand the corporate perspectives of Strategic Command
- Understand the operational perspectives of Strategic Command
- Understand the local and national perspectives of Strategic Command
- Recognise the role of the statutory and non statutory guidance documents
- Formulate and communicate a Strategic response
- Formulate an SCG Strategy
- Understand national support arrangements for fire and rescue services, and how to secure them
- Understand the UK Government Concept of Operations for responding to large scale and major emergencies.
- Recognise the role of Joint Emergency Services Interoperability Principles (JESIP), National Operational Guidance (NOG), Local Resilience Forum (LRF) and local policy documents
- Develop personal resilience to prepare for SCG roles
- Understand the theory and practice of Strategic Command

Location: Fire Service College or at customer venue

Multi-Agency Gold Incident Commander (MAGIC)
Course code: MAGIC
Duration: 4 days

The MAGIC Course is delivered in partnership with the College of Policing, the National Ambulance Resilience Unit - and the Fire Service College.

MAGIC is aimed at Category 1 responders from the ‘blue light’ services and partner agencies who would normally perform strategic (Gold) command for their organisation during a major incident/civil emergency. MAGIC is created for strategic level participants from multi-agencies. It meets the requirement under the Civil Contingencies Act 2004 (Contingency Planning) Regulations 2005 for the carrying out of exercises and training of appropriate Category 1 staff with a role in dealing with major incidents at a strategic (Gold) level.

Incident Command Instructor – Design and Delivery of Incident Command Training
Course code: ICTTT
Duration: 10 days

The College has launched a new Skills for Justice Awards Level 5 Award in Designing and Delivering Incident Command Training. The main objective of this qualification is to provide learners with the knowledge, understanding and skills to design and deliver Incident Command training.
Strategic Incident Command in the Fire Service
Course code: ICL4
Duration: Distance Learning – Induction can be taken during MAGIC course

This element is the opportunity for Fire and Rescue learners attending the Multi-Agency Incident Command Gold (MAGIC) Course to register for the Level 7 Strategic Incident Command in the Fire Service Qualification.

The award is made up of five written assignments to demonstrate learning and understanding of the role of a Strategic Commander and an assessment of the practical application of suitable performance during an ongoing strategic incident, usually within a Strategic Command Group environment.

National Interagency Liaison Officer (NILO)
Course code: NILO
Duration: 9 days

This unique multi-agency training course has been developed in partnership with The National Fire Chiefs Council (NFCC), National Ambulance Resilience Unit (NARU) and the National Police Chiefs Council (NPCC) to improve co-operation, communication and understanding amongst the emergency services and other agencies on matters of organisational capacity, capabilities and command.

Working to the relevant National Occupation Standards the aim of the course is to give the learner the skills to improve inter-agency planning, operational preparedness and response to CBRN(e), conventional terrorism, Marauding Terrorist Attacks, major incidents, complex police led incidents and serious public disorder.

Incident Command Commercial Customers

Incident commanders work in challenging and pressurised situations. Our expert instructors regularly share their skills with non-UKFRS customers through the delivery of bespoke incident management, leadership and decision making courses and team building events.

Incident Management Courses

The College is a Joint Oil Industry Fire Forum (JOIFF) and United Kingdom Onshore Pipeline Operators’ Association (UKOPA) accredited training centre.

As such our Incident Command Department offers customers a range of bespoke courses that enable their employees to practice their company policies and procedures in a realistic, immersive, multi-agency emergency response environment. The courses are designed in collaboration with the customer and can be tailored to cover all leadership and command levels within your organisation – operational, tactical and strategic – utilising a blended approach to learning.

The College also offers JOIFF accredited site specific courses including: Site Incident Controller, Site Main Controller and Emergency Control Centre.

Our customers include oil and gas pipeline operators across both transmission and delivery sectors, fuel storage and distribution companies, COMAH sites, those responsible for elements of Critical National Infrastructure (CNI) and the transport sector.

Leadership, Decision Making Courses

Our Incident Command Department is experienced in delivering successful, bespoke Leadership, Decision Making and Team Building courses to a wide variety of customers including building societies, animal welfare charities, universities, facilities managers, HR professionals and private sector senior leadership teams.

The courses are designed and delivered in collaboration with the customer and in accordance with the customer’s own aims, objectives and learning outcomes.

Team Building

The College provides team building events quite unlike any others. Utilising our Incident Ground and Firefighter skill sets we can guarantee our customers a unique, exciting and enjoyable experience packed full of individual and team learning outcomes.

A team building element can be included in all of the Leadership & Decision Making courses or can be provided as a ‘stand alone’ event.
<table>
<thead>
<tr>
<th>Incident Command Level</th>
<th>Course Description</th>
<th>Price: £2100.00 + VAT per person</th>
<th>Dates:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incident Command Level 1 Development (ICL 1 Dev) – Development in Initial Incident Command in the Fire Service</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Incident Command Level 1 (ICL 1) – Initial Incident Command in the Fire Service</td>
<td>Price: £2950.00 + VAT per person</td>
<td>Dates:</td>
<td></td>
</tr>
<tr>
<td>Incident Command Level 2 Development (ICL 2 Dev) – Development in Intermediate Incident Command in the Fire Service</td>
<td>Price: £1850.00 + VAT per person</td>
<td>Dates:</td>
<td></td>
</tr>
<tr>
<td>Incident Command Level 2 (ICL 2) – Intermediate Incident Command in the Fire Service</td>
<td>Price: £2718.00 + VAT per person</td>
<td>Dates:</td>
<td></td>
</tr>
<tr>
<td>Incident Command Level 2 Re-validation (ICL 2 re-validation)</td>
<td>Price: £1850.00 + VAT per person</td>
<td>Dates:</td>
<td></td>
</tr>
<tr>
<td>Incident Command Level 3 (ICL 3) – Advanced Tactical Incident Command in the Fire Service</td>
<td>Price: £2718.00 + VAT per person</td>
<td>Dates:</td>
<td></td>
</tr>
<tr>
<td>Incident Command Level 3 Re-validation (ICL 3 re-validation)</td>
<td>Price: £1850.00 + VAT per person</td>
<td>Dates:</td>
<td></td>
</tr>
<tr>
<td>Incident Command Instructor – Design and Delivery of Incident Command Training</td>
<td>Price: £3333.00 + VAT per person</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------------------------------------------------------------------</td>
<td>----------------------------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dates:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>06 - 17 July</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>19 - 30 October</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Incident Command Level 4 (ICL 4) – Strategic Incident Command in the Fire Service</th>
<th>Please contact our Business Development Team for dates and price.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Incident Command Level 4 (ICL 4G) – Strategic (Gold) Incident Command in the Fire Service</th>
<th>Please contact our Business Development Team for dates and price.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Multi-Agency Gold Incident Commander (MAGIC)</th>
<th>Price: £1,634.00 + VAT per person</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dates:</td>
<td></td>
</tr>
<tr>
<td>03 – 06 February</td>
<td></td>
</tr>
<tr>
<td>09 – 12 March</td>
<td></td>
</tr>
<tr>
<td>26 – 29 May</td>
<td></td>
</tr>
<tr>
<td>08 – 11 June</td>
<td></td>
</tr>
<tr>
<td>06 – 09 July</td>
<td></td>
</tr>
<tr>
<td>07 – 10 September</td>
<td></td>
</tr>
<tr>
<td>12 – 15 October</td>
<td></td>
</tr>
<tr>
<td>02 – 05 November</td>
<td></td>
</tr>
<tr>
<td>07 – 10 December</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>National Interagency Liaison Officer (NILO)</th>
<th>Price: £2,795.00 + VAT per person</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dates:</td>
<td></td>
</tr>
<tr>
<td>20 – 30 January</td>
<td></td>
</tr>
<tr>
<td>02 – 12 March</td>
<td></td>
</tr>
<tr>
<td>11 – 21 May</td>
<td></td>
</tr>
<tr>
<td>07 – 17 September</td>
<td></td>
</tr>
<tr>
<td>12 – 22 October</td>
<td></td>
</tr>
<tr>
<td>16 – 26 November</td>
<td></td>
</tr>
</tbody>
</table>

Accommodation is an additional charge to the course price