The College is the home of firefighter development, with one of the world’s largest operational fire and rescue training facilities.

We specialise in equipping today’s firefighters and other emergency responders with the best possible skills and training to learn the latest techniques and procedures. With over 40 years’ experience within the national and international fire response industry we can ensure that your teams can be safely trained to national and international standards.

Our unique incident ground, coupled with our expert instructors, provides the opportunity for learners to train and exercise in a realistic and challenging environment for a learning experience that is second to none.

In addition, our modularised and distributed training delivery model means that many training modules can be delivered locally at a time and venue of your choice.
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Welcome

Welcome to the Fire Service College 2019 Prospectus, it not only demonstrates the breadth of training that we offer, but also reflects the great feedback and client experiences we’ve seen over the last year.

Our priorities are focused on continuing to develop the College as a centre of excellence for the emergency services through partnerships and new product development that will grow and transform the business.

Our partnership deals with XVR and Angus Fire (CoolFire) are great examples of leading the industry with the best-of-breed products and we are continuing to identify new partners. This includes a number of agreed partnering deals with world-leading organisations in Europe and Africa to deliver maritime and oil & gas sector specific courses.

Supporting our learners, we are developing a new digital solution that will enable learner certificate tracking, on- and off-site evidence capture, and will feature an ePortfolio platform available from January 2019. Our exciting digital roadmap will gain momentum off the back of this platform as we develop a range of e-learning content to support the industry requirements and changing needs of the sectors we serve. Additionally, we have developed and trialled a new system for the collection, recording and analysis of customer feedback for both training and delivery-related activity. We are delighted to have received a rating of 5 for our Learning & Development certification to ISO 9001, the internationally recognised Quality Management System standard.

I look forward to leading this great business forward over the coming year and to welcoming new and returning UK and international learners to the College.

Darren Bance
Managing Director
The Fire Service College
Looking forward to 2019

The Fire Service College is continuing to experience a growth in demand as a training provider and venue to all the emergency services, an increasing number of other government agencies, and to the private sector, which means we’re busy and you will feel the buzz when visiting us. It has also been great to see the College hosting large and high profile events for the sector.

We are continuing to develop and launch new courses and products, details of which can be found in this prospectus. For example this autumn (2018) will see the launch of our recommended apprenticeship programmes for leadership and management development and Operational Firefighter. Our intention is to support the FRS by offering ready-made and easy to implement training and development solutions which are funded by the Apprenticeship Levy.

Our unique Attract to Train proposition, which supports firefighter attraction, assessment, selection and training, is proving increasingly popular. Our online SIFT™ for Firefighter recruitment tool is now used by many fire services, along with our assessment centre days and Firefighter Development Programme.

To help us work closer with customers, our Client Engagement Model is designed to bring us together early in the planning stage, so that we can assist and advise early on in the process of planning training needs, saving you time and budget. This model proposes a variety of delivery options and supports our strategy to bring training out to our clients as well as delivery at our Moreton-in-Marsh site.

Through various activities the College has supported the wider fire sector community during 2018:

- In its 75th anniversary year, we have been delighted to support The Fire Fighters Charity’s Spirit of Fire Awards
- With over 200 attendees, the Women in the Fire Service Training and Development Weekend took place at the College in June
- We have continued to support the Fire Service Parliamentary Scheme which opens a practical and unique window into the world of the fire services for parliamentarians
- The National BA Challenge took place at the College in the autumn.

In addition to all the client activity occurring at the College, we continue to work internally to improve the quality of everything we do here. This work has culminated in new accreditations, updated courses, ongoing course development and upskilling of our instructors, and accommodation and facility improvement and refurbishment.

Whilst we have designed our courses to be as comprehensive as possible, we recognise that you may require tailored solutions. Our modularised and distributed training delivery is designed to offer maximum flexibility in the way we bring our training to you. Please contact us if there is something specific that you require. In the meantime, we look forward to 2019 and to welcoming you and your colleagues to the College.

Tim Jackson
Business Development Director
The Fire Service College
Our unique incident ground

www.fireservicecollege.ac.uk/incidentground

We believe that no other organisation in the world can match the facilities offered by our unique incident ground at Moreton-in-Marsh. Our 300 acre venue enables us to replicate building fires, urban search and rescue scenarios, train derailments, motorway pile-ups and even ship fires and rescues, but that’s not all: we also design challenging and complex training scenarios that really test the skill and ingenuity of firefighters and emergency responders at all levels.

This means that emergency services professionals can experience real life training situations and develop their skills and techniques, all within a safe environment. We can even simulate multiple exercises to immerse them in highly realistic situations. What’s more, we can increase the complexity they face over time so that they learn how to tackle long-term, highly challenging situations. This enables them to gain the resilience and endurance skills they need to be effective in whatever situation they face.
Highways England

Highways England’s traffic officers are often first on the scene to help people during incidents on our biggest roads. Based in control centres around England, and out on our major motorways and A-roads, their role is key to keeping our roads and those who travel safe, 24 hours a day, all-year-round. New on-road recruits spend four weeks during their initial training based at the Fire Service College, from which the Traffic Officer foundation programme is delivered by a team of Highways England trainers. The facilities allow them to stage incidents on the motorway areas and receive training in the classrooms with on-site accommodation available. After a month of preparation, new traffic officers then continue their journey with their colleagues on shift.

Gloucestershire FRS

Crews from Gloucestershire Fire and Rescue Service (GFRS) have taken part in a series of evening training sessions at the College. This included a specialist high-rise exercise, which saw firefighters using aerial platforms, breathing apparatus and hose reels to rescue people trapped by fire on the fourth floor of a purpose-built building. This facility was set up to recreate scenarios in shopping centres, offices and residential accommodation to create a realistic and challenging environment for crews to train in. We’re incredibly lucky to have such a fantastic facility on our doorstep.
Our expertise
Assessed | Accredited | Assured

All of our courses are developed by our specialist design team to both national and international standards. Our associations with a number of awarding bodies reflect our commitment to becoming a true Centre of Excellence, providing assurance that our training is independently assessed and accredited to both national and international standards.

Business continuity and organisational resilience
With ongoing cutbacks and tightening purse strings even the smallest event can have drastic consequences for your service’s ability to operate at its peak.

In an effort to strengthen and mitigate the organisational damage that your business could face, the Fire Service College has developed a series of exercises that provide the opportunity for your service to be truly challenged from a crisis management and business continuity perspective.

The purpose of the exercises is to create an environment within a service that truly challenges the capacity and capability of the organisation as well as the availability and suitability of appropriate plans, policies and procedures. The process can be tailored for your individual service needs or we can create a bespoke organisational development opportunity for you and your key decision makers.

Modularised and distributed training
In addition to our specialist incident ground at our central training facility in Moreton-in-Marsh, many modules can be delivered by locally-based College instructors, or by certifying your own local instructors through our accredited and assessed instructor training.

Depending on your requirements and required level of engagement, you can choose from a modular range of course options to create a bespoke package to be delivered where, when and by whom.

Instructor upskilling
As part of our College-wide continuous improvement programme, the Training and Development Department runs an ongoing programme of standardisation and upskilling for all our internal instructional staff and associate tutors.

Our instructor and accredited assessor training, teaches learners how to deliver training, which includes the creation of knowledge and skills sessions. The courses are delivered and assessed by competent sector specialists working to Fire Service National Guidance and other external awarding body criteria.

All instructors and associate tutors employed by the College must have a minimum of a Level 3 teaching qualification and, where delivery requires it, an instructional qualification in their specific skill set e.g. Breathing Apparatus or Hazardous Materials Instructor.

Bringing instructors together for training ensures a consistent level of teaching across our instructor courses, while providing a great opportunity for team building, and the sharing of and discussion around teaching styles and experiences.

In addition to this, our upskilling programme allows instructors and associate tutors to maintain their Continual Professional Development (CPD) hours while also obtaining the level 3 SFJ(A) qualification. While the College gains greater resilience as we increase our bank of upskilled associate tutors.

If you would like your instructors to benefit as outlined above please refer to our suite of instructor programmes on page 26.

Our Instructors
The Fire Service College is proud of the quality, experience and knowledge offered by our instructors. We apply a careful and rigorous selection process and a regular quality assurance programme to ensure we use the best available. Many of them are involved with the wider fire sector community and serve on, engage with or contribute to the following:

- Multi Agency Gold Incident Command Governance Group
- National Inter Agency Liaison Officer Governance Group
- Attendee and contributor to the National Operational Learning User Group
- Influenced (wrote) the standards for the SFJ(A) Incident Command Instructor Qualification

They are also contributors to:

- NFCC National Operational Effectiveness Working Group
- NFCC Command & Control Users Group [CCUG]
- NFCC Incident Command Conference
- NFCC Communities: Operations, L&D, Safety, Incident Command

Should you wish to enquire about becoming a Fire Service College instructor please email your interest to opportunities@fireservicecollege.ac.uk
Awarding bodies

Our awarding bodies are approved by the Qualification Regulators to provide qualifications in England, Wales and Northern Ireland. They all develop and deliver nationally recognised qualifications and ensure that, through regular visits, we maintain the required standards through robust quality assurance of assessment, verification and delivery.

SFJ Awards
Skills for Justice (SFJ) Awards is an awarding organisation approved by the Qualification Regulators to provide qualifications in England, Wales and Northern Ireland. They develop and deliver nationally recognised qualifications for the Justice and Community Safety Sector, the Legal Sector, Local Government and the Military. At the College, the appropriate courses have undergone a robust quality assurance of assessment, verification and delivery, and our learners can be assured through a nationally recognised qualification.

IQ
Industry Qualifications (IQ) is approved by Qualification Regulators in the UK and is designed to provide a new type of awarding environment, with a philosophy based upon quality, partnership and transparency. The College is an IQ recognised centre which enables us to offer assessment for IQ qualifications, course dependent.

BAFE
BAFE is the independent register of quality fire safety service providers, ensuring quality and competence within the fire protection industry. BAFE develop and monitor competency schemes to support quality standards for fire protection companies to achieve and become third party certificated.

Institution of Fire Engineers
The IFE assesses knowledge of fire and professional experience, awarding internationally recognised membership grades and registration with the Engineering Council. The IFE is also an awarding organisation for internationally recognised fire-related qualifications. The College is an IFE recognised training provider for specific courses, which are marked accordingly within this prospectus.

JOIFF
JOIFF accreditation is a system of quality assurance that ensures that a minimum standard of training, carried out safely, is provided to all learners on an ongoing basis. JOIFF accredited courses run by the College are internationally recognised qualifications and learners who successfully complete the courses receive a JOIFF accredited Certificate of Competence.

The Pro Board
In 2015 the College became the first centre in Europe to achieve Pro Board accreditation to certify to the US-based National Fire Protection Association (NFPA) Standards. The NFPA is a leading world authority on fire prevention and safety. The accreditation is the Pro Board stamp of approval of the College’s test certification processes and procedures, which tests the knowledge, skills and abilities of learners wishing to be certified to NFPA standards.
Capita People Solutions

Learning Services

Capita’s new People Solutions division brings together all of our people businesses, leveraging the full range of Capita’s talents to offer joined-up people solutions to our clients. Within People Solutions, Learning Services unites a unique combination of award-winning brands offering market-leading, end-to-end learning and development, under one common aim: to deliver outstanding performance results.

Our Learning Services expertise encompasses Knowledgepool, Europe’s biggest managed learning services provider; award winning performance improvement experts Blue Sky; e-learning experts Brightwave; G2G3 whose creative tools educate and inspire change; and the Fire Service College, the home of firefighter development.

Blue Sky are experts in people change, specialising in sales and service transformation, culture change and employee engagement to deliver improved outcomes.

A market leader in complete learning and development transformation. Delivering performance improvement through managed services, consultancy, and bespoke apprenticeship schemes, Knowledgepool is uniquely placed to help you tackle your enterprise L&D challenges.

For more than 30 years Capita has been working across the public and private sectors, solving the complex challenges of our clients, increasing productivity, enhancing their use of technology and data, improving customer and public services and adding value to the UK and local economies.

Brightwave are experts in award-winning next generation digital learning solutions with real impact on performance for individuals, teams and organisations.

G2G3 are experts in award winning simulations and communications programmes that drive transformation success.

Experts in training firefighters and other emergency responders. The Fire Service College provides a learning experience that is second to none, either on our unique incident ground or at a location of your choice.
Providers of Virtual Reality Software for safety and security. Utilisation of XVR Simulation Software supports the delivery of Incident Command Courses at the College.

Angus Fire manufactures the CoolFire cutting and fire suppression system, an innovative, rapid response technology which provides a firefighter with the advantage of being able to attack fire from a relatively safe position outside a building or structure.

Clan Tools & Plant Ltd was established in 1980 as a supplier of Hydraulic Rescue Equipment to the Fire Service, Local Government, Ministry of Defence and Industry.

Weber Rescue UK is a leading supplier of high quality hydraulic equipment for the UK’s fire and rescue services.

Holmatro designs, manufactures, tests and delivers hydraulic equipment and systems worldwide for industrial applications and technical rescue services.

Outreach Rescue are providers of Technical Rescue, Medical and Industrial Safety Training to the emergency services, civilian and military rescue teams and industrial safety responders.

Draeger is a trusted partner of Fire Services across the globe, synonymous with the highest quality for respiratory protection and safety systems. Innovation and quality is at the heart of everything we do, striving to provide customers with the very best solutions and support.

Sky-Futures has established itself as the world’s leading provider of drone-based inspection services to the global industrial markets.

The Fire Fighters Charity supports people from across the fire community at its centres and within local communities across the UK.

Women in the Fire Service (WFS) is a voluntary, not for profit organisation with members from across all roles within the FRS community.

The Asian Fire Service Association (AFSA) is an independent inclusive employee-led support group which aims to raise the profile of equality, diversity and inclusion within UK Fire Service.
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Our courses

The quality of our courses is very important to us. We regularly consult with our clients to ensure we provide the courses that meet their needs, the details can be found in our annual prospectus on our website. We follow a robust development process to design new courses involving SMEs and well-qualified and experienced teaching staff who also refresh and update all our courses on a regular basis.

You will see that we have a policy of accrediting our courses to the appropriate professional body. This demonstrates our commitment to maintaining a high quality standard. As part of this accreditation, we are regularly audited to ensure we continue to meet the standards required. These audits are carried out independently by external assessors and are thorough and demanding.

Pricing and course dates

We are on hand to discuss your training requirements for 2019 and therefore this prospectus does not outline costs or course dates.

We aim to deliver training that’s competitively priced, meets your training requirements at a time and place to suit you.

Our pricing strategy allows us to offer significant reductions for greater collaboration and aggregation of demand, longevity of commitment and development pathways.

To discuss your training requirements, please contact our Business Development Team on 01608 812984 or email sales@fireservicecollege.ac.uk
New for 2019

The College is dedicated to a culture of continuous improvement and we are constantly striving to improve the customer experience that we provide. To this end, we continue to review existing courses, to develop new courses and propositions, to create new partnerships, and to make improvements to our facilities. This ensures that learners can feel confident that they are instructed in the very latest knowledge and best practice.

Hazardous Materials First Responder
With an increase in the number of hazmat incidents attended by the UK FRS over recent years, including acid attacks, homemade explosives and chemical exposures, the College has developed a new training programme that will ensure initial or first attending Incident Commanders are prepared for every eventuality.

Using the latest procedures and equipment in dealing with the threat of hazardous materials, this four and a half day course will ensure your team are able to bring incidents to a safe conclusion.

For more information, see page 21

Organisational Resilience Exercise
This exercise offers your Fire & Rescue Service the opportunity to be truly challenged from a crisis management and business continuity perspective. The purpose of the exercise is to create an environment within a service that truly challenges the capacity and capability of the organisation as well as the availability and suitability of appropriate plans, policies and procedures.

In development

As well as continuously reviewing and updating the current suite of courses on offer at the College, our dedicated training team are currently developing a range of training solutions which are due to launch in the coming year.

Pipeline Emergency Response Officer (PERO)
The College, in collaboration with UKOPA and pipeline subject matter experts, offer UKOPA members a thorough and fully interactive two-day training course to help equip potential and current PEROs with skills and scenario-based experience in dealing with pipeline incidents and the emergency services.

Site Main Controller/Site Incident Controller
Working in collaboration with industry subject matter experts, the College delivers a range of courses for Site Main Controllers and Site Incident Controllers. These courses can be generic or bespoke. Our Incident Command Department works closely with customers to provide immersive, realistic, multi-agency, scenario based training and development opportunities for those working within the oil and gas transmission, distribution and delivery sectors.

Fire Safety CPD Day
This day course enables learners to flex their fire safety knowledge by problem solving in unusual and complex premises and gives an opportunity to practice real scenarios with a group of peers in a safe environment.

Building Control Liaison Officer Course
This course is about learning to read and understand detailed complex plans, and identify potential fire safety issues in order that effective discussion can be had with colleagues and other agencies.

Modern Methods of Construction
This course will be an introduction to modern methods of construction - what they are, what the materials are, and some of the implications for both firefighting and fire safety.

Building Design for Firefighter Safety and Fire Safety Professionals
This course will introduce some of the fundamentals of building construction and design, and how they might react to fire. This will help inform firefighting tactics and also allow for more effective fire risk assessments.

To register your interest for any of the courses listed above, please contact our Business Development team on 01608 812984 or by emailing sales@fireservicecollege.ac.uk and we will be in contact as soon as dates are made available.
Tessello – our learning management system

Due for release in January 2019, Tessello, our new learning management system (LMS) has been designed to aid learners, managers and assessors alike with an all-in-one training solution that provides pre-, mid- and post-course support.

Pre course learning
Our LMS provides access to a wealth of pre-course training for a wide range of courses, which ensures learners are able to get the maximum benefit from their time away from the workplace.

Submitting assignments
By integrating our assignment submission system with the LMS, all aspects of dealing with coursework are maintained in a single location, accessible from anywhere with an internet connection. Here, learners are able to submit supporting evidence such as videos, links or images alongside their assignments.

Communities
Promoting user interaction outside of the classroom is one of the main aims of our new portal offering.

With the use of online forums, learners will not only be able to communicate with each other and their course leads, but will also have the ability to share documents, links and comments with their peers to stimulate debate.

If you require further information or assistance in setting up your account, our Business Development Team are on hand to assist you. Please contact them at: sales@fireservicecollege.ac.uk
Apprenticeships

Operational Firefighter Apprenticeship
The Operational Firefighter Level 3 Apprenticeship is a two year programme that is directly linked to the Operational Firefighter Apprentice Standard technical knowledge, skills and behaviours. It also contains the internationally recognised Firefighter Foundation and Development Programme (FFDP) from The Fire Service College.

At the end of the programme successful apprentices will:
- Be awarded a certificate from the Institute for Apprentices
- Gain a professional qualification from Skills for Justice for completing the Fire Service College FFDP
- Be eligible for professional registration with the Institution of Fire Engineers (IFE) at Technician (TIFireE) level.

The programme is administered by Knowledgepool and supported by the College. Knowledgepool is a Learning Services business unit of Capita plc, who also deliver apprenticeship programmes for a wide range of public sector bodies such as the Ministry of Defence, Home Office, Ministry of Justice and Department of Work and Pensions.

Programme Overview
The programme consists of four elements, all of which ensure your apprentices gain a full understanding of the knowledge and skills components of the Standard. These are: delivery of professional qualifications, on-programme support, personal development and an End-Point Assessment.

During the programme, a talent coach will support the progress of your apprentices and help identify evidence of where they have demonstrated the required knowledge, skills and behaviour in the workplace. They will contact your apprentices on a monthly basis and every 12 weeks carry out a review with your apprentices and their line manager. Apprentices will also have access to our apprenticeship platform, which will support their learning journey and provide all the resources needed to take them through to completion.

At the end of the programme, apprentices are assessed against the industry set criteria for Operational Firefighter Level 3. The End Point Assessment (EPA) is carried out by an assessor from an independently registered organisation.

Why use the Fire Service College Operational Firefighter Programme
The skills and experience of the Fire Service College combined with the experience and capability of one of the UKs largest apprentice programme providers makes a great solution. This programme offers all FRSs in England a cost effective managed service that allows you to access the apprentice levy to fund the training and developing of firefighters. We believe that you will find it to be a very attractive option compared to taking on the application and on-going administration costs associated with becoming a registered Programme Provider or searching for an alternative provider.

Development Programmes
FRSs have been sending their staff on development programmes and courses for many years and funded these from their training budget. By using the apprentice levy to fund them instead you can retain that training budget for other training needs.

The College has carefully selected two Apprentice Programme Providers who have experience in working with the FRS to administer and deliver Institute of Leadership and Management (ILM) courses, paid for by drawing down from your levy fund.

Initially we are promoting ILM Level 3 (Team Leader/Supervisory) and Level 5 (Operations/Departmental Management) programmes and expect to expand on these over the next year. To encourage FRSs to take up our recommended programmes we are offering College training credits that you can use with us and thereby save more money. (Details available on request).

Who can attend these ILM courses
These programmes are available to both grey and green book employees so there is no restriction as to whom you can develop and offers a great opportunity for your workforce to engage together. You can also work collaboratively with other neighbouring FRSs to create a ‘mixed’ cohort and to make things easier for you; the courses can be delivered at a suitable venue of your choice.

Benefits of using FSC recommended ILM Programmes
- Available now - make use of your apprentice levy to fund training and not your training budget
- Relevance - they are delivered by credible Providers experienced in FRS training and development
- Convenience – everything is ready, you don’t need to spend time looking into how to do it yourselves
- Training credits - we offer you Fire Service College training credits for each place you book which can be used to pay for any training courses in our prospectus. (Conditions apply).
Attract to Train

Supporting firefighter recruitment

The profile of today’s firefighter is considerably different to that of ten or twenty years ago. Attracting and selecting for this new profile, whilst also increasing the emphasis on diversity, is a serious challenge. Additionally, what fire and rescue services are doing to meet this challenge will be part of any inspection carried out by Her Majesty’s Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS).

Our solution

We can support you with a unique, one-step approach, designed to address these common recruitment challenges:

- Attracting applicants representative of the communities served by fire and rescue services
- Difficulties in targeting specific demographics to attract a more diverse workforce
- Harnessing media regularly used by the target demographic to support attraction
- Finding and funding the high resource level and experience needed to manage the high volumes of applicants
- Availability of skilled resource in-house to advise on the setup and delivery of recruitment campaigns.

Our process consists of four modules – attraction, sifting, selection and training. These can be adopted as a whole process or as single modules.

Attraction

In consultation with you, we will develop a comprehensive and highly localised attraction strategy focusing on the communities and minority groups you need to communicate with to encourage applications. This strategy is implemented using carefully targeted and regularly refreshed social media tools. The hub for this activity is our national ‘Be a firefighter’ website featuring general information about the role and an area tailored to your individual service. Through this site, applicants are taken through a quick and seamless application process.

Sifting

We use a series of well-proven online tools, designed for the UK fire and rescue services, to assess and sift large numbers of individuals interested in applying to become a firefighter. The result is a list of eligible applicants most likely to suit and perform well in the role. The tools can be administered through our managed service, or by your internal staff following training.

Selection

Our one day selection can be hosted and/or delivered at the College or a local FRS venue to suit you. It is designed to reduce the pool of sifted applicants to a final shortlist for consideration. Applicants complete the National Firefighter Physical Tests and, if successful, attend an Assessment Centre.

The result

You will receive a shortlist of applicants who will have:

- Seen comprehensive information about the role of a firefighter
- Registered their interest in applying
- Completed a realistic job preview establishing their engagement and commitment
- Passed an eligibility screen ensuring that they qualify for employment against a set of criteria
- Completed a succession of assessments and tests to measure their capabilities and behaviour to ensure they are highly suited to the role and its requirements.

Training

You can opt to run your new recruit training through our Firefighter Development Programme (FFDP). This modularised model, gives you the opportunity to decide the place, time and pace of delivery of training.

Attract to Train snapshot

- SIFT currently used by 26 fire and rescue services
- SIFT is the most commonly adopted applicant sifting process in use by the Fire Service.
- 70,000 applicant completions processed
- A number of assessment centres and days delivered in 2018.
The Firefighter Foundation Development Programme (FFDP) is an intensive modular course focusing on laying the fundamental skills so that learners are able to safely attend operational incidents on completion of the programme. The course builds on developing the self-discipline, confidence, resilience and adaptability of the learners to underpin their first steps for a successful career in the fire and rescue service.

Six modules each with their own key learning outcomes:
- Basic Fire Ground Foundation skills including Safe Working at Height and Water Awareness
- Breathing Apparatus and Tactical Ventilation
- Trauma Care and First Person on Scene
- Road Traffic Collision
- Hazardous Materials
- Scenario Exercises.

Benefits of the FFDP:
- Provision of accredited, recognisable and transferable Skills for Justice qualification
- Standardisation of training, meeting National Occupational Standards.
- Adherence with the demands and requirements of FRSs firefighter training and development
- Support of continuing professional development
- Reduced training costs
- Flexible modular programme.

The FFDP course is accredited by Skills for Justice Awards for the following qualifications:
- SFJ Award in Fire Service Foundation Skills
- SFJ Award in Using BA in Fire and Rescue
- SFJ Award in Trauma Care for the First Person on Scene
- SFJ Award in Dealing with Road Traffic Collisions
- SFJ Award in Dealing with Hazardous Materials.

The FFDP can be completed over an eight week period or broken into separate modules that can be undertaken in week, or weekend, blocks to facilitate Retained Duty System Firefighters.

Graduation day
To mark the momentous achievement of successfully joining the UK Fire and Rescue Service, the College does all it can to make graduation day as special as possible. Typically taking place on the final day of the course, friends, family and representatives from your service are invited to attend a special ceremony at the College to mark the occasion. Complete with a site tour, live demonstration on our world-class incident ground, formal pass out parade, presentation ceremony and a buffet reception, the day is one to remember for all who attend.

In 2018 over 160 new firefighters representing 15 Fire Services completed all or part of their FFDP training at the College. This included 8, 10, 12 and 14 week versions of FFDP, each tailored to the requirements of the individual service. Some services choose to do the majority of their FFDP training in service but use the College incident ground to provide important consolidation training.
Operational exposure and experience

Cheshire Fire and Rescue Service regularly use the College for consolidation training. Their last three trainee firefighter courses spent a number of consolidation days at the College where they were exposed to their first taste of “turning out to incidents”. These included domestic and commercial fires, road traffic collisions and petrochemical incidents.

“For Cheshire Fire and Rescue Service, planning and running consolidation training days at the FSC provides operational exposure and experience in a way that isn’t possible back in Service. The trainees face realistic and practical training scenarios on the College incident ground, and this gives them that final preparation before they start riding frontline fire appliances. Under challenging but controlled conditions they can put what they have learned into practice and be given objective and meaningful feedback by our own and by College instructors. To ensure operational familiarity in these surroundings we train using our own fire appliances and associated equipment and these practicalities once more add value to this training.”

Kevin Hughes, Operational Training Manager, Cheshire Fire and Rescue Service

The benefits to the new recruits of their first experience at the College exceeded our expectations. The capacity to put trainee firefighters through so many challenges in just two days is unique to the College. The staff were very professional, providing great assistance, advice and feedback. Accommodation/food etc were all of a high standard making sure the recruits first experience of the College was a very positive one.

Cornwall Fire and Rescue Service
Fire Service Operations
www.fireservicecollege.ac.uk/operations

Operations courses provide learners with the essential knowledge and skills that are required in specialist operational disciplines, including Road Traffic Collision, High Volume Pump Training and Technical Specialist Rescue, using a blended learning approach within the classroom as well as challenging world-class incident ground venues. Each course is designed to enable the learner to experience a wide range of realistic scenarios. Once taught, learners will very quickly be able to operate confidently, capably and efficiently on the incident ground.

Refreshed for 2019

Basement Firefighting Tactics
Course code: OSBHFT
Duration: 4 days

The Basement Firefighting course aims to provide BA and FBT Instructors with an overview of the tactics and procedures used when fighting fires in basements. Over the 4 days learners will gain an understanding of the hazards, risks and complex issues associated with incidents involving basement fires.

Breathing Apparatus Wearer Initial
Duration: 10 days

This course provides learners with all the elements of theoretical and practical training in the use of Self-Contained Breathing Apparatus (SCBA). This enables each learner to be fully aware of the basic guidance and procedures required for the safe and effective use of SCBA.

Fire Team Member
Course code: OSFTM
Duration: 4½ days

For personnel with a requirement to respond to an emergency fire or rescue situation under the guidance of the team leader and covers the skills and techniques that are required to safely respond to an on-site emergency situation.

Fire Team Leader
Course code: OSFTL
Duration: 4½ days

This course provides learners with the necessary skills, knowledge and understanding required to lead an industrial fire team in an emergency fire or rescue situation.

Heavy Vehicle Rescue
Course code: OSHVR
Duration: 5 days

This course is designed for personnel likely to attend operational incidents involving heavy vehicles who require an enhanced level of knowledge and understanding in order to facilitate a safe and efficient risk managed outcome.

Tactical Ship Firefighting
Course code: OSTSF
Duration: 5 days

This course is designed to contribute to the learners’ continuous professional development in the operational tactics of firefighting in ships and offshore installations.
Our Hazardous Materials (HazMat) courses provide the necessary skills to keep the emergency services and commercial industry at the cutting edge of response to HazMat risks. The College delivers high quality accredited training to First Responders and Incident Commanders in HazMat and Chemical, Biological, Radiological and Nuclear (Explosives) (CBRN(E)), either at the customer’s location or at the College’s own exclusive facility at Moreton-in-Marsh.

Courses are assessed by sector specialists, providing an assurance of competence. The qualifications meet the requirements of the Qualification Credit Framework (QCF) and have been rewritten to satisfy the requirements of the new National Operational Guidance for Hazmat Incidents. Courses also challenge and test the application of the learner’s knowledge, skill and understanding of HazMat and CBRN(E) within an accommodating and controlled learning environment. The courses support the assessment of operational competence while providing developmental opportunities and training delivery.

**New for 2019**

**Hazardous Materials First Responder**

Course code: HMFR

Duration: 5 days

The aim of this course is to provide learners (Initial Incident Commanders) with the necessary knowledge, understanding and experience to attend incidents involving hazardous materials and to bring them to a successful conclusion or manage them in a safe and effective manner.

**Hazardous Materials Advisor**

Course code: HMA

Duration: 15 days

This prepares learners to undertake the role of a Hazmat Advisor (HMA) as a specialist Tactical Advisor function at emergency incidents. The role of the HMA continues to evolve and is closely allied with other aspects of incident management, including: environmental protection, detection, identification and monitoring and also areas of national resilience, such as CBRN(E) and counter terrorism.

**Hazardous Materials Advisor Refresher**

Course code: HMAR

Duration: 4 days

The course provides a three-year revalidation of the Hazardous Materials Advisor qualification and aims to update the learners underpinning knowledge and skills and create an awareness of current issues within the field of hazardous materials and environmental protection.

*For Hazmat Instructor please see page 27*
The College provides the latest world-class incident command training facilities within our innovative Simulation Suite. Our visually immersive solution places Incident Commanders at the heart of a dynamic incident environment. It challenges and tests the application of their knowledge, skill and understanding of incident command within a simulated environment and supports the assessment of operational competence, while providing developmental opportunities and training delivery. The state-of-the-art Simulation Suite has been designed specifically to meet all current and future Incident Command training requirements, with the capability to deliver across all Operational Incident Command levels 1-4 and Multi-Agency Gold Incident Command (MAGIC).

Through challenging, purpose-built, realistic scenarios, this regulated learning approach provides for a professional competency, not only among FRSs, but across all emergency services. Strategic commercial partnerships and the latest simulation technology enable us to meet the needs of customers, whilst also supporting remote Incident Command delivery and assessment within the operational response, commercial and industrial environments.

New for 2019
Organisational Resilience Exercise
Duration: Bespoke

This exercise offers your organisation the opportunity to be truly challenged from a crisis management and business continuity perspective. The purpose of the exercise is to create an environment within the business which truly challenges the capacity and capability of the organisation as well as the availability and suitability of appropriate plans, policies and procedures.

Development in Initial Incident Command in the Fire Service
Duration: 4 days

This course is designed for competent firefighters who are seeking to develop as an aspiring Initial Incident Commander. The course will expose aspiring Initial Incident Commanders to a range of operational scenarios in both the simulated and practical environments. This course should be recognised as a substantial development opportunity prior to attending the accredited ICL 1 course. Although the course is not formally assessed, learners will receive feedback and, if appropriate, development plans based on performance, and will be exposed to coaching and mentoring.

Initial Incident Command in the Fire Service
Course code: ICL1
Duration: 4½ days

This course aims to accredit the knowledge and skills development of FRS learners in Initial Incident Command. Successful completion of the course will confirm that learners, once developed, are ready to work - but are not yet competent - as an Incident Commander (Level 1).

The course is aimed at competent firefighters who are looking to command operational incidents at the initial supervisory level within the Incident Command System.

Following the completion of the award the learner will:

- Understand the key principles of the Incident Command System
- Understand the roles and responsibilities of personnel within the Incident Command Structure
- Understand the management of risk at operational incidents
- Understand effective communication at operational incidents
- Be able to plan an initial response to an operational incident
- Be able to implement actions at an operational incident to meet planned objectives
- Be able to close down the operational phase of an incident
- Be able to review a response to an operational incident.

The College advises fire services that learners should attend an ICL 1 Re-validation course within a two year period for certificated re-validation.
This course aims to develop the skills, knowledge and understanding of existing Initial Incident Commanders in preparation for an Intermediate Incident Commander role. The course will expose aspiring Intermediate (Level 2) Incident Commanders to a range of operational scenarios in the simulated environment. This course should be recognised as a substantial development opportunity prior to attending the accredited ICL 2 course. Although the course is not formally assessed, learners will receive feedback and, if appropriate, development plans based on performance, and will be exposed to coaching and mentoring.

Intermediate Incident Command in the Fire Service
Course code: ICL2
Duration: 4 days

Designed for Watch Managers or above who are looking to develop their skills to lead, monitor and support an incident as a Tactical Commander. Learners should have a working knowledge and technical understanding of the Incident Command System. The course seeks to develop knowledge and understanding of wider fire and multi-agency strategies when dealing with and resolving incidents.

Following the completion of the award the learner will:
- Understand key roles and responsibilities within Incident Command
- Understand command and leadership skills within Incident Command
- Understand the application of effective decision making during operational incidents
- Understand the principles of risk management at operational incidents
- Understand the methods of communication for operational incidents
- Understand joint working and interoperability
- Be able to review and determine the status of operational incidents
- Be able to assume responsibility for actions to support those involved in operational incidents
- Be able to review responses to operational incidents.

The College advises fire services that learners should attend an ICL 2 Re-validation course within a two year period for certificated re-validation.

Intermediate Incident Command in the Fire Service Re-validation
Duration: 3 days

Designed for existing and previously accredited Station Managers or above who require re-validation as a Tactical Commander. Learners will have a working knowledge and technical understanding of the Incident Command System. The course seeks to demonstrate knowledge and understanding of wider fire and multi-agency strategies when dealing with and resolving incidents.
Advanced Tactical Incident Command in the Fire Service
Course code: ICL3
Duration: 4 days

Designed for competent Station Managers or above who possess an in-depth knowledge of the Incident Command System and Civil Contingencies Act 2004 (Contingency Planning) Regulations 2005. The course focuses on the knowledge and skills required to provide an advanced level of tactical command and coordination at the largest and most serious incidents, utilising developed command support systems within a multi-agency environment.

Following the completion of the award the learner will:
- Understand the principles of decision making when leading people to resolve operational incidents
- Understand a tactical approach to resolving operational incidents
- Understand command and leadership skills within Incident Command
- Understand the principles of risk management when leading people to resolve operational incidents
- Understand joint working and interoperability
- Understand the principles of debriefing following an operational incident
- Be able to evaluate the status of an operational incident
- Be able to assume responsibility for action to support those involved in an operational incident
- Be able to close down the operational phase of an incident.

The College advises fire services that learners should attend an ICL 3 Re-validation course within a two year period for certificated re-validation.

Advanced Tactical Incident Command in the Fire Service
Re-validation
Course code: ICL3R
Duration: 3 days

Designed for competent Group Managers or above who require re-validation as an Advanced Commander. The course seeks to demonstrate knowledge and technical understanding of the Incident Command System.

The course provides a platform for learners to demonstrate the knowledge and skills required to provide an advanced level of tactical command and coordination at the largest and most serious incidents, utilising developed command support systems within a multi-agency environment. The course will benefit from professional discussion and case study opportunities.

New for 2019
Strategic (Gold) Command in the Fire Service
Course Code: ICL4G
Duration: 3 days

This course is aimed specifically at the Fire & Rescue Service, and covers the acquisition of functional skills, knowledge and understanding to equip a developing or potential Fire & Rescue Service Strategic Commander to operate effectively in the Strategic Command role and to represent the organisation at the Strategic Coordination Group (SCG).

This course is designed to assist the development of Fire & Rescue Service commanders in bridging the gap from advanced to Strategic Incident Command and enable them to effectively and confidently contribute to the multi-agency or SCG roles. It also provides the opportunity to assist learners to work towards the Level 7 Award in Strategic Incident Command in Fire & Rescue Services, which is available to Fire & Rescue Service officers attending the MAGIC course.

On successful completion of the course, the learner will be able to:
- Understand the concepts of Strategic Command
- Understand the legislative framework of Strategic Command
- Understand and recognise the common errors in Strategic Command
- Understand the corporate perspectives of Strategic Command
- Understand the operational perspectives of Strategic Command
- Understand the local and national perspectives of Strategic Command
- Recognise the role of the statutory and non statutory guidance documents
- Formulate and communicate a strategic response
Strategic (Gold) Command in the Fire Service (cont.)

- Formulate an SCG Strategy
- Understand national support arrangements for Fire & Rescue Services, and how to secure them
- Understand the UK Government Concept of Operations for responding to large scale and major emergencies
- Recognise the role of Joint Emergency Services Interoperability Principles (JESIP), National Operational Guidance (NOG), Local Resilience Forum (LRF) and Local Policy documents.

Multi-Agency Gold Incident Commander (MAGIC)

Course code: MAGIC
Duration: 4 days

The MAGIC Course is delivered in partnership with the College of Policing (CoP), the National Ambulance Resilience Unit (NARU) and the Fire Service College (FSC). MAGIC is aimed at Category 1 responders from the ‘blue light’ services and partner agencies who would normally perform strategic (Gold) command for their organisation during a major incident/civil emergency. MAGIC is created for strategic level participants from multi-agencies. It meets the requirement under the Civil Contingencies Act 2004 (Contingency Planning) Regulations 2005 for the carrying out of exercises and training of appropriate Category 1 staff with a role in dealing with major incidents at a strategic (Gold) level.

Strategic Incident Command in the Fire Service

Course code: ICL4
Duration: Distance Learning – Induction can be taken during MAGIC course

This element is the opportunity for fire and rescue learners attending the Multi-Agency Incident Command Gold (MAGIC) Course to register for the Level 7 Strategic Incident Command in the Fire Service Qualification. The award is made up of five written assignments to demonstrate learning and understanding of the role of a Strategic Commander and an assessment of the practical application of suitable performance during an ongoing strategic incident, usually within a Strategic Command Group environment. This is the level of command exercised by the most senior operational FRS commanders supporting the on-scene operations with the authority to direct and commit resources. It includes the requirement to oversee, co-ordinate and support multiple off-site operations.

Following the completion of the award the learner will:

- Understand the roles and responsibilities of people and organisations within Incident Command arrangements at local, regional and national levels
- Understand command and leadership skills within Incident Command
- Understand the technical issues being dealt with at a tactical level
- Understand the role of communications within the context of local, regional and national incidents
- Understand how to manage people involved in incidents within local, regional and national contexts
- Understand how to close down the strategic command phase of the incident within local, regional and national contexts
- Be able to lead a strategic response to an incident within local, regional and national contexts
- Be able to contribute to the debrief following the resolution of an incident.

National Interagency Liaison Officer (NILO)

Course code: NILO
Duration: 8 days

This unique multi-agency training course, developed in partnership with the Chief Fire Officers Association (CFOA), the Association of Chief Police Officers (ACPO), the National Ambulance Resilience Unit (NARU) and London Fire Brigade (LFB), has been created specifically to bridge the interoperability gap across the emergency services in extreme or emerging threat environments. The aim of the course is to enhance knowledge, understanding and skills in the role of counter terrorism inter-agency liaison to complement the National Resilience Programme.
Instructor Programmes
www.fireservicecollege.ac.uk/instructor

The College provides instructor and accredited assessor training, teaching learners how to deliver training, which includes the creation of knowledge and skills sessions. The courses are delivered and assessed by competent sector specialists working to Fire Service National Guidance and other external awarding body criteria.

Our courses are designed to be challenging, using theoretical and practical purpose-built realistic scenarios. This learning approach delivers a professional competency for all emergency services and commercial industries. The College is able to provide training solutions that ensure the learner is able to achieve the required level of qualification, delivered to the highest standard.

Breathing Apparatus Instructor
“\[\text{The entire course was superb, genuinely the best I've attended in my 12 years of service. Extremely well organised, great pace of delivery and the instructors had an unsurpassed depth of knowledge. I learned an incredible amount through the course that will make me a better BA wearer and now an instructor.}\]”

Road Traffic Collision Instructor
“\[\text{The incident ground training venues are excellent and allowed us to design and partake in extremely realistic exercises to put learning into real life context.}\]”
<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Duration</th>
<th>Level</th>
</tr>
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<tbody>
<tr>
<td>ICTTT</td>
<td>Incident Command Instructor – Design and Delivery of Incident Command Training</td>
<td>10 days</td>
<td>5</td>
</tr>
<tr>
<td>OSBAI</td>
<td>Breathing Apparatus Instructor</td>
<td>10 days</td>
<td>3</td>
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<tr>
<td>OSFBTI</td>
<td>Fire Behaviour Training Instructor</td>
<td>10 days</td>
<td></td>
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<tr>
<td>HMI</td>
<td>Hazardous Materials Instructor</td>
<td>9 days</td>
<td></td>
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<tr>
<td>OSRTCI</td>
<td>Road Traffic Collision Instructor</td>
<td>9 days</td>
<td>3</td>
</tr>
<tr>
<td>OSTVI</td>
<td>Tactical Ventilation Instructor</td>
<td>5 days</td>
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</tbody>
</table>

The College has launched a new Skills for Justice Awards Level 5 Award in Designing and Delivering Incident Command Training. The main objective of this qualification is to provide learners with the knowledge, understanding and skills to design and deliver Incident Command training.

The Breathing Apparatus Instructor Course is for personnel who need to design and deliver safe and effective breathing apparatus training. The course incorporates the ‘F&R Authority Operational Guidance: Breathing Apparatus - January 2014’ and references changes in previous guidance, where necessary.

Our Fire Behaviour Training (FBT) Instructor course will enable learners to design and deliver theoretical and practical training in flashover, backdraught and fire gas ignitions, competently and safely. The FBT Instructor course ensures instructors have the abilities necessary to safely operate fire behaviour units and buildings alongside the delivery of theoretical and practical training.

This course aims to confirm the knowledge and skills required for the delivery of training for, and assessment of, first responders to a HazMat incident. It supports learners in developing and delivering high quality knowledge and skills training to meet the requirements of all the elements of unit FF5 ‘Protect the environment from the effects of hazardous materials’.

This course provides the skills, knowledge and understanding to enable learners to design and deliver training on road traffic collision specialist equipment, techniques and procedures across a wide range of realistic scenarios. The course also includes input on new vehicle technology to include electric and hybrid vehicles and will expose learners to modern vehicles at our bespoke RTC hub.

This course enables learners to design and deliver training competently and safely using the theory and practical application of tactical ventilation, including positive pressure ventilation (PPV), offensive and defensive ventilation and sequential ventilation.

The training utilises a range of domestic, high rise, commercial and industrial buildings.
The College works with Outreach Rescue to provide accredited, competency-based training to the industrial safety industry, from basic technical operations through to strategic management level. The courses deliver a fire service standard of professionalism and expertise that will reduce organisational risk and improve safety performance, providing a one-stop-shop for all industrial safety requirements, delivered by established and experienced staff at the client’s premises, or at one of our other world-class training venues. Assessment is via a variety of mechanisms dependent upon the nature of the training.

All technical training is assessed through a combination of direct observation and written examination. Non-technical courses are assessed through direct observation of practical elements, written and verbal examination and completion of learning records. The training is assured through the normal College and Outreach mechanisms, which include internal and external audit and review.

Contact our Business Development Team to find out more about using our extensive operations training facilities.

| Appointed Persons First Aid | Duration: Half day | A short (half day) course for learners who may have to deal with first aid emergencies in the workplace. This course is suitable for both private sector companies and the emergency services. |
| Casualty Care and Extrication | Duration: 2 days | This programme examines the practical problems faced by first aiders in the transportation and recovery of casualties from difficult situations. Bespoke courses can be designed around organisations’ specific requirements ensuring the provision of the most appropriate training available. |
| Emergency First Aid | Duration: 1 day | A one day programme for those who wish to become an accredited first aider or appointed person. Topics covered include resuscitation, heart attack, angina, control of bleeding, shock, burns and other topics relevant to your needs. |
| Confined Space | Duration: 5 days | This course meets the needs of those who are required to work in or around confined spaces classed as low, medium and high risk. |
| Trench Rescue Technician | Course Code: OSTRT | Duration: 3 days | This course is designed to provide the necessary understanding of the inherent dangers that surround the many open trenches and excavations that can be found in any major urban or rural areas. |
The College’s learning and development courses offer a range of nationally recognised qualifications and programmes for companies and individuals wanting to enhance, develop and expand their training, assessment and delivery function. Meeting National Occupational Standards, our specially designed facilities and experienced trainers provide a unique learning environment.

New for 2019
Decision Making Skills Course
Course Code: SRDMS
Duration: 2 days

The Decision Making Skills Course provides participants with the opportunity to develop and enhance their decision making skills in the event of a crisis or emergency. The learner will explore decision making theory and practice. Through trainer-led sessions, case study, practical tests, tactical decision exercises, and other appropriate exercises, will lead learners to more eagerly accept, and be better equipped to deal with, the demands of high-stakes and critical decision making.

SFJ Level 3 Assessing Competence and Vocational Achievement
Course code: LDAVA
Duration: 2 days
(16hrs remainder completed remotely)

This course equips learners with the skills, knowledge and understanding of vocational qualifications and training. It introduces trainee assessors to the structure of vocational qualifications, the evidence methods permitted within awards and the process of conducting assessments within a vocational qualification.

SFJ Level 3 Award in Education and Training
Course code: LDAETL3
Duration: 5 days

This qualification provides an introduction to teaching and the roles, responsibilities and relationships in education and training. It also includes input on how to plan, deliver and evaluate teaching sessions and give constructive feedback to learners. Assessment is conducted in real time and includes a micro-teaching session.

Level 4 Internal Quality Assurance of Assessment Processes and Practice
Duration: 2 days

Course content covers the essential knowledge and understanding for internal quality assurance, with learners achieving competent practice in this area. The qualification is intended for those who lead a team of internal quality assurance staff. The course enables the learner to update and continue professional development and to develop knowledge and skills relevant to internal quality assurance. Learners wishing to complete the Level 4 Internal Quality Assurance of Assessment Processes and Practice qualification must have completed the Level 3 Assessing Vocational Achievement Award, D32/D33 or A1 assessor award and demonstrate a minimum of six months’ active and current assessment practice.
Prevention and Protection
www.fireservicecollege.ac.uk/protection

Fire prevention and protection training provides sector-appropriate qualifications. Courses are aimed at those in a variety of fire safety roles in fire, health and safety, business continuity and environmental protection sectors. Learners will develop an underpinning level of knowledge and skills to enhance their ability as practitioners that fundamentally supports the UK’s better regulation agenda. The qualification and course materials used are from a variety of sector partners and sources enabling content to be current and relevant.

Learning and developing with the College enables individuals to help make buildings safe and achieve compliance, or test compliance, with fire standards throughout the full life cycle of a building, with special emphasis on the ethos of supporting UK business development and growth.

Our quality assurance process ensures that assessment activity and the evidence that learners are responsible for providing is valid, reliable, sufficient and authentic. We are pleased to offer a flexible approach to delivery, so our courses and training can, in many circumstances, be delivered offsite at a venue of your choosing. This enables you to make cost effective choices.

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Name</th>
<th>Duration</th>
<th>CPD Hours</th>
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<tbody>
<tr>
<td>FSPFI</td>
<td>Practical Fire Investigation (Level 5)</td>
<td>4½ days &amp; 25 hours e-learning</td>
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<tr>
<td>FSFM</td>
<td>Fire Marshal Course</td>
<td>1 day</td>
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<tr>
<td>FSEP</td>
<td>Fire Safety Engineering Principles</td>
<td>4½ days</td>
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<tr>
<td>FSFAEL</td>
<td>Fire Safety Fire Alarms and Emergency Lighting</td>
<td>3 days</td>
<td>21</td>
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<tr>
<td>FSFRA3D</td>
<td>Fire Safety Management and Fire Risk Assessment</td>
<td>3 days</td>
<td>21.5</td>
</tr>
</tbody>
</table>

Now awarded as a level 5 qualification Practical Fire Investigation (Level 5)
A course designed for personnel appointed to assist with planned action in the event of fire and to support management in meeting their responsibilities under the Regulatory Reform (Fire Safety) Order 2005 to establish effective arrangements.

This programme has been developed and is delivered in conjunction with the College of Policing for fire investigators and forensic investigators. The course provides learners with the underpinning knowledge, understanding and practical skills required for the role of a fire investigator and develops their investigative skills as a fire/crime scene investigator.

This course provides learners with an introduction to the alternative methods to any prescriptive guidance on building design. The course introduces learners to the framework of BS 7974 which provides for an engineered approach to achieving Building Regulations’ functional requirements.

Based on current best practice and guidance documents, this course establishes the concepts and criteria underlying the selection, design, installation, maintenance and testing of fire alarms and detection systems, as well as emergency lighting provision across a range of building types.

Current fire legislation requires that almost all workplaces undertake a suitable and sufficient fire risk assessment. This course is aimed at those who have responsibility for undertaking fire risk assessments and who wish to receive further certification in this subject in order to demonstrate competency. Learners will be expected to have some background knowledge of fire safety but may have little or no experience in undertaking fire risk assessments.
Fire Safety Management and Fire Risk Assessment
Course code: FSFRA
Duration: 4½ days
40 CPD hours

This course provides learners with the knowledge and understanding of basic fire safety management principles, including technical and practical skills required for persons with a Fire Safety Management responsibility and persons employed as Fire Safety Advisors. The course is designed to meet the learning requirements and syllabus of the current NEBOSH National Certificate in Fire Safety and Risk Management. On successful completion of a post-course assessment, a separate Fire Risk Assessor qualification is issued by the College.

Suitable for managers and supervisory staff needing to ensure that their organisation meets its responsibilities under fire safety legislation. It will equip holders to carry out fire risk assessments of most low risk workplaces and identify the range of fire protective and preventive measures required. This course is suitable for people moving into a fire safety advisor role.

Portable Fire Extinguisher Recharging and Maintenance
Course code: FSPFERM
Duration: 4 days

Whether you have a single site, or multiple sites, this course will allow you to undertake your own servicing and maintenance, which can result in significant cost savings.

Fire Safety Management in Healthcare Premises – Firecode
Course code: FSHCMC
Duration: 4½ days

This course is designed to develop experienced fire safety practitioners and those working in the healthcare arena. Learners gain an understanding of the relevant Firecode suite of documents (Health Technical Memorandum), concentrating on applications for new build and alterations of existing healthcare premises.

Fire Safety Management in Healthcare Premises – Fire Risk Assessment
Course code: FSHCMC
Duration: 4½ days

This course is designed to further develop fire safety practitioners and those working within, or responsible for, all types of healthcare environments in regards to fire risk assessment in healthcare premises.

Fire Safety Sprinklers
Course Code: FSS
Duration: 5 days
31 CPD hours

This course provides learners with an understanding of sprinkler fire protection systems, the appropriate design criteria to satisfy the legislation/codes of practice and to enable them to give advice upon request.

Fire Safety Residential Sprinklers
Course Code: FSRS
Duration: 2 days

Our residential sprinklers course provides learners with an introduction to the relevant standards, including BS 9251:2550. Learners will leave the course with a basic working knowledge of the design of residential and domestic occupancy sprinklers systems.

Fire Safety Smoke Control for Fire Safety Practitioners
Course code: FSSCFSP
Duration: 5 days
31 CPD hours

This course establishes the underlying concepts and practical installation aspects of fire engineered smoke and heat exhaust ventilation systems (SHEVs) using simplified standard design methodologies. It will provide learners with an understanding of both natural and mechanically ventilated systems in larger commercial or public-access buildings, such as covered shopping complexes. On successful completion of this course, learners will be able to audit fire risk assessments and provide appropriate advice.
Extending the topics introduced in Fire Safety Smoke Control for Inspecting Officers, this course provides learners from any relevant sector with an understanding of the principles of smoke control in complex buildings. It is designed in accordance with various codes of practice, to enable them to give appropriate advice on request and to assess proposed fire safety solutions.

The aim of this course is to provide the knowledge and understanding of core fire safety principles, including the technical, legislative and practical skills required to support the role of fire safety auditor and create a solid base for further learning.

The Regulatory Reform (Fire Safety) Order 2005 moves the emphasis of the management of fire safety away from enforcing bodies and onto the responsible person. These new qualifications support the development and accreditation of personnel with fire safety enforcement responsibilities and are intended for both fire and rescue service personnel and those such as local authority inspectors. Learners will be working in a regulatory role to ensure that legislative requirements are met in the context of simple premises, for example small shops, offices with a simple layout or industrial units with easy means of escape.

All of the qualifications in the suite at Level 3 and Level 4 sit on the national framework and use the National Occupational Standards (NOS) in Fire Safety as their base.

The programme is delivered flexibly through a combination of classroom delivery and directed study.

This course provides learners with the underpinning knowledge and understanding of core fire safety principles, including exploring the initial technical and legislative knowledge required to support the role of fire safety auditor, creating a solid base for further learning and development.

Modules

1. Identifying and reporting hazards and risks associated with fire in simple premises
2. Assessing risks associated with fire in simple premises
3. Ensuring measures are in place to protect people from fire in simple premises
4. Reviewing matters relating to fire protection systems in simple premises
5. Planning and gathering evidence for the purpose of fire safety regulation in simple premises
6. Visiting premises for the purpose of fire safety regulation.
Level 4 Certificate in Fire Safety (Fire Auditor)

Course code: FSL4

Duration:
- Modules 7 and 11: When delivered at the College the FSLRAA duration is 4½ days
- Module 8: 2 days
- Module 9: 3 days
- Module 10: 4 days

The Regulatory Reform (Fire Safety) Order 2005 moves the emphasis of the management of fire safety away from enforcing bodies and onto the responsible person. These new qualifications support the development and accreditation of personnel with fire safety enforcement responsibilities and are intended for both FRS personnel and those such as local authority inspectors.

Learners will be working in a regulatory role to ensure that legislative requirements are met in the context of complex premises, for example larger premises where there is a longer distance to an escape route, premises occupied by large numbers of people and/or containing sleeping accommodation, or premises used for high fire risk processes or storage, including licenced premises.

The programme is delivered flexibly through a combination of classroom delivery and directed study.

This course provides learners with the underpinning knowledge and opportunity to apply fire safety principles, including the application of technical and legislative knowledge required to act as a fire safety auditor.

Modules

1. Assessing risks associated with fire in complex premises and environments
2. Ensuring measures are in place to protect people from fire in complex premises and environments
3. Reviewing fire protection systems in complex premises and environments
4. Reviewing safety measures at locations that are regulated and/or licensed
5. Visiting complex premises and environments for the purposes of fire safety regulation.

Level 4 Diploma in Fire Safety (Fire Inspector)

Course code: FSL4

Duration:
- Module 12: 5 days
- Module 15: 2 days
- Module 16, 17 & 18: 4½ days

The Diploma programme consists of the content of the Level 4 Certificate together with an additional mandatory core unit, plus enough optional units to gain an extra seven credits. This must be a minimum of two units, but could be more in order to achieve at least seven credits.

Modules

12. Reviewing fire safety matters relating to existing or proposed construction
13. Reviewing fire safety matters relating to premises under construction, demolition and alteration
14. Preparing and presenting evidence in court and other formal proceedings in relation to fire safety matters
15. Drafting statutory enforceable documents for the purpose of fire safety regulation

Fire Safety Level 4

The way the course has been structured has allowed for a lot of in class discussion and this has, in my opinion, been invaluable as it’s given insights into the different way each brigade approaches fire safety. Really informative - brilliant!
Resilience
www.fireservicecollege.ac.uk/resilience

The College’s suite of resilience courses caters for public and private sector organisations that have a need to build their organisational resilience for emergencies and unplanned events. The team is formally supported by a number of recognised training associate specialists and delivery partners, together with larger organisations for specific training opportunities, such as the Ministry of Defence, the National Ambulance Resilience Unit (NARU) and the Police CBRN(E) Centre.

We are also part of the Multi-Agency Training Group and therefore work closely with emergency services, local authorities, risk owners (for instance Control of Major Accident Hazards (COMAH) sites) and other private sector bodies (such as utilities and the oil and gas industry) to deliver an integrated approach to resilience training. This provides much greater surety of an effective response rather than exercising in isolation or in ‘silos’, as well as the assurance that the training delivered leads to the correct learning outcomes.

Exercises enable emergency response plans, teams and individual capabilities to be assessed, ensuring that they are up-to-date and that they incorporate lessons learned from relevant incidents, both recent and historical.

The College has fully embedded the Joint Emergency Services Interoperability Principles (JESIP) into the suite of resilience courses to ensure compliance and consistency in the approach and language used across the UK emergency services.

**Bespoke Large Scale Exercising**
Duration: Course specific

We can provide you with a complete design and delivery solution for exercises from discussion based and table top, through to live exercising at your chosen location or at the College. This includes developing the scenario against an agreed set of aims and objectives, and provision of all exercise materials – including injects, supporting information, media simulation and provision of the appropriate IT equipment and systems.

An experienced and trained delivery team (including an exercise director), a media team of journalists (radio, print and TV) if required, as well as post-exercise debriefs and reports, add further authenticity.

**Bespoke Training**
Duration: Course specific

We offer a bespoke training service that will provide you with the exact elements you are looking for. Working with you, we will identify what you require and develop course aims, objectives and a syllabus based on those requirements. Course duration can be tailored to fit with your organisational and working practices.

**Civil Protection Training**

*The College was the chosen venue for civil protection training run by the EU Civil Protection Mechanism. Any country in the world hit by a disaster which overwhelms its response capacity can call on the EU Civil Protection Mechanism for help. It enables a more rapid and effective response to emergencies by coordinating the delivery of civil protection teams and assets to the affected country and population. Nineteen participants from across Europe took part in the Modules Basic Course (MBC) focusing on the crucial issues of self-sufficiency, coordination and interoperability when teams are deployed alongside units from other countries.*
Team Building

Duration: 2 days

The Team Building programme is delivered at our unique facility and comprises classroom input and several practical exercises across our site. Why not step out of your comfort zone and challenge yourself?

This course seeks to help develop future and existing leaders of your organisation with the skills, knowledge and behaviours required to become an inspirational, innovative and high performing manager in difficult and challenging situations.

After successful completion of the course, delegates will be able to:
- Demonstrate resilience and their ability to thrive during periods of change and ambiguity
- Promote a culture where others feel supported and able to be at their best
- Show leadership through a clear sense of their own values and those of your organisation
- Show agility in their decision making and give others accountable freedom
- Act and think as a leader of the wider organisation and community
- Work with others to encourage innovative thinking to achieve the best solutions, decisions and outcomes for the business
- Critically analyse information
- Understand the wider implications of decision making
- Improve team work and embrace the views of others
- Provide constructive and reasoned challenge to situations.

Phoenix etc

If you are looking for a venue with a difference, then phoenix etc is the place for you. You can find us at the College, an inspirational and unique learning environment. With an extensive range of facilities and activities, we can accommodate day and residential events.

Whether you are planning a small meeting or a large conference, a team building day, or a product launch, we can help you to deliver a truly unique and unforgettable day for your delegates. We are with you every step of the way to support you, from initial contact through to event delivery, providing a tailored event that meets your requirements.

Women in the Fire Service

“On behalf of Women in the Fire Service, a huge thank you for all your hard work in ensuring we provided such a successful and smooth-running Training & Development weekend. The amount of support you offered to WFS and in particular to Karen, in the lead up and during the event is invaluable. We have brilliant feedback.”

Dany Cotton, WFS Chair

Jaguar Land Rover

“The Jaguar Land Rover Drive team were based at the College for three weeks in March, supporting drives around the Cotswolds for invited media and guests in their latest Range Rover vehicles. I would like to share my thanks to you and the whole team for all your support on this event! Your team were amazing in ensuring all the team’s needs were met and beyond. Thank you!”

Nicola Lincoln

sales@fireservicecollege.ac.uk | 35
Our facilities

Accommodation
Our well-equipped en suite accommodation offers coffee and tea making facilities, TV and free Wi-Fi. A range of bedroom styles are available and can cater for over 400 delegates on-site; you can choose between:

- 270 double en suite bedrooms
- 30 double/twin en suite bedrooms
- 130 single en suite bedrooms.

Restaurants, Bars and Recreation

Connections Restaurant
Our bright and modern Connections Restaurant provides a pleasant dining experience for guests, offering a range of hot and cold food options to learners and visitors every day. The servery provides an exciting variety of food catering for all dietary and religious requirements. Enjoy a range of freshly cooked food from the trattoria, including made-to-order pizza and pasta, or a spice island serving food from around the world, including oriental Asian cuisines, sizzling salads and fiery Mexican dishes. A fresh salad bar, offering a selection of cold meats, cheeses and fish is also available.

Muster Bay
The Muster Bay is located in the main Administration building. Here you can relax and enjoy our Coffee Bar.

Bars
We have two licensed bars on-site – the London Bar and Edinburgh Lounge, both offering a selection of alcoholic and non-alcoholic beverages. The London Bar is a great venue to socialise, with pool tables, air hockey, darts and table football, as well as satellite TV offering Sky sports channels. The Edinburgh Lounge is an ideal location for those seeking a quiet space to rest and unwind.
**Sports Centre**

Whether you are looking to improve or maintain your fitness or simply relax and unwind, our Sports Centre offers a variety of indoor and outdoor facilities to members of the public and College guests. For timetables and general enquiries please call the Sports Centre Reception on 01608 812163 or visit our website.

- 25 metre heated indoor swimming pool and sauna – please see pool timetable for open sessions and take a towel with you
- Fully equipped fitness suite with a full range of cardio and weight training equipment
- Multi-use sports hall for badminton, short tennis, football and basketball
- Four courts for either squash, racket ball or table tennis
- Two tennis outdoor hard-courts
- Large area of grassed outdoor space
- A range of fitness classes including indoor cycling, circuit training and aqua tone are available (charges apply)
- Fitness testing and general health screening is available upon request (charges apply).

**Places of Worship**

**Chapel**

Opposite the library is the National Memorial Chapel, open 24 hours a day for quiet reflection. It contains the Book of Remembrance, recording the names of all firefighters who have died on operational duty in Britain since 1939. The page is turned every day and names read out during services.

**Majlis**

The College has two dedicated traditional Arabic style lounges with Arabic television channels, kitchen facilities and spaces for prayer. For further information please contact Reception.

**Library and Information Resource Centre**

The library is home to an extensive and internationally renowned collection of current and historical books, journals, videos, DVDs and other electronic resources. For full details and general enquiries, please contact the library on 01608 812050.

Our Library and Information Resource Centre offers a wide range of facilities:

- A dedicated IT Suite
- Free Wi-Fi access
- Open access PCs, including a number specifically designed to support Arabic computer users
- Breakout rooms for effective group working and quiet study
- Expert help and support from trained and experienced library staff.

**Parking and Reception**

We provide secure car parking on-site and security to ensure the safety of our customers. A Reception team will be on hand to help you with any queries during your stay at the College.
Location

The Fire Service College is located approximately one mile from the beautiful historic market town of Moreton-in-Marsh. The High Street offers many shops, restaurants and bars as well as one of the largest open-air street markets in the Cotswolds. In town you will also find a post office, bank and supermarkets with easily accessible cash machines.

The surrounding area offers many opportunities and places of interest for days out, such as Warwick Castle and Blenheim Palace. There is also the historic town of Cheltenham Spa and the birthplace of William Shakespeare, Stratford-upon-Avon.

Moreton-in-Marsh is well connected to other villages, towns and cities via rail and bus services, including London, Stow-on-the-Wold, Gloucester, Cheltenham and Oxford.
Booking information

The information contained within this prospectus is designed to provide an overview of the courses offered by the Fire Service College. For detailed information about any of the College's courses please visit our website www.fireservicecollege.ac.uk or contact our Business Development Team on 01608 812984 or sales@fireservicecollege.ac.uk

To book an open programme course place

To make a booking, Learning and Development Managers, or their nominated representatives, should contact our Business Development Team in the first instance. We will be able to discuss your requirements and review the best options available for you. Please contact a member of the Business Development Team on 01608 812984 or email sales@fireservicecollege.ac.uk

Accommodation booking

Accommodation is available on-site at the College and is charged separately. Accommodation rates include dinner, bed and breakfast. Please note that where requested accommodation is not available, an alternative will be provided. Please contact our Business Development Team for further information.

Changing your booking

Should you need to cancel or postpone a booking, please contact us as soon as possible. In the event that you need to cancel your place or course, the following fees will apply:

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<th>Where notice is given</th>
<th>Proportion of fees charged</th>
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<tr>
<td>Eight weeks prior to the course start date</td>
<td>50%</td>
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<tr>
<td>Less than four weeks prior to course start</td>
<td>100%</td>
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In the case of postponements, the College may, at its absolute discretion, waive the above cancellation fees.

Additional information

If you require assistance with your confirmed booking, or for accommodation enquiries, please contact our support teams below who will be happy to help you:

Confirmed bookings enquiries:
delegate.support@fireservicecollege.ac.uk

Accommodation enquiries:
accommodation@fireservicecollege.ac.uk

Conference and events enquiries:
events@fireservicecollege.ac.uk

We offer available space to the Emergency Services at discounted rates.

Terms and conditions

Full terms and conditions relating to the College’s course and accommodation bookings are available on our website at: www.fireservicecollege.ac.uk

Updates and amendments

In order to facilitate regular course updates and to ensure that the College reflects best practice, we reserve the right to change the details of any course without notice. We also reserve the right to alter prices from those published; however, confirmed bookings will be charged at the price previously agreed.

Payment terms

Our payment terms are strictly within 30 days of the invoice date. If your finance department requires a purchase order number, please supply this at the time of booking. The price of the course will be as quoted on your joining instructions, plus the price of your accommodation as requested.

To make a booking, or for further information about our courses, please contact the Business Development Team on 01608 812984 or email sales@fireservicecollege.ac.uk

GDPR

As a training provider, the Fire Service College collects and holds your personnel data to enable us to provide this service to you. To comply with GDPR, details of how we collect, store and use your data can be found in our Privacy Notice. To view the notice please visit www.fireservicecollege.ac.uk/privacy-notice